

SCHEDULE 4**Article 6****SOCIAL SERVICES PERFORMANCE INDICATORS**

Indicator Number	Description of indicator
1	The stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31st March in any year with three or more placements during the year.
2	Educational qualifications of children looked after by the authority by reference to the percentage of young people leaving care aged sixteen or over with at least 1 GCSE at grades A*-G, or General National Vocational Qualification (GNVQ).
3	The percentage of those young people who were looked after by the authority on 1st April in their seventeenth year (aged sixteen), who were engaged in education, training or employment at the age of nineteen.
4	Costs of services for children looked after by the authority by reference to the gross weekly expenditure per looked-after child in foster care or in a children's home.
5	Cost of intensive social care for adults and older people by reference to the average gross weekly cost of providing care for adults and elderly people.
6	Intensive home care per 1,000 population aged sixty five or over.
7	Older people (aged sixty five or over) helped to live at home per 1,000 population aged sixty five or over.
8	The percentage of child protection cases which should have been reviewed during the year that actually were reviewed.
9	The number of looked after children adopted during the year as a percentage of the number of children looked after at 31st March who had been looked after for 6 months or more at that date.
10	Clients receiving a Scheduled review as a percentage of adult clients receiving a service.
11	The percentage of items of equipment costing less than £1,000 delivered within three weeks.

Status: This is the original version (as it was originally made). This item of legislation is currently only available in its original format.

Indicator Number	Description of indicator
12	The percentage of people receiving a statement of their needs and how they will be met.
13	The number of users who said they were satisfied with the help they received from social services.
14	The number of users who said that if they asked for changes to be made to the service that those changes were made.