

SCHEDULE 1

Article 3

GENERAL CORPORATE HEALTH PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The establishment of a timetable for the preparation of a community strategy(1).
2	The level (if any) of the Commission for Racial Equality’s standard for local government to which the authority conforms(2).
3	The percentage of authority buildings open to the public in which all areas are suitable for and accessible to disabled people.
4	The number of types of transactions that can be delivered electronically as a percentage of the types of transactions for which electronic delivery is legally permissible.
5	The percentage of invoices for commercial goods and services which were paid by the authority within 30 days of such invoices being received by the authority.
6	The percentage of Council Tax collected.
7	The percentage of non-domestic rates due for the financial year that were received by the authority.
8	(a) (a) The percentage of top five percent of earners that are women. (b) The percentage of top five percent of earners that come from minority ethnic communities.
9	The average number of working days or shifts lost due to sickness absence.
10	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force.
11	The percentage of employees retiring on grounds of ill health as a percentage of the total workforce.
12	The percentage of employees declaring that they meet the Disability Discrimination Act 1995(3) disability definition within

(1) See section 4 of the Local Government Act 2000 c. 22 of 2000.

(2) “Auditing Council Performance against the Commission for Racial Equality’s standard for Local Government—Racial Equality means Quality” compiled by Stella Dadzie and produced in association with the London Borough of Hammersmith and Fulham (1990) 112pp ISBN 1 85442 168 9. “Racial equality means Quality—a standard for racial equality for local government” (Revised 1998), England and Wales, 48pp ISBN 185442 161.

(3) 1995 c. 50. For the definition of “disability” see section 1.

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Indicator Number	Description of indicator
13	the authority workforce compared with the percentage of the economically active disabled people in the authority’s area. The percentage of employees from minority ethnic communities within the authority’s workforce compared with the percentage of economically active minority ethnic community population in the authority’s area.
14	(a) (a) Energy consumption in the authority’s operational buildings, compared with comparable United Kingdom buildings; and (b) average lamp circuit wattage, compared with average consumption wattage by similar authorities in the United Kingdom.

SCHEDULE 2

Article 4

COMMUNITY SAFETY PERFORMANCE INDICATORS

Indicator Number	Description of Indicator
1	Domestic burglaries per 1,000 households and percentage detected.
2	Violent crimes per 1,000 population and percentage detected, broken down to show— (a) violent offences committed by a stranger per 1,000 population; (b) violent offences committed in a public place per 1,000 population; (c) violent offences committed in connection with licensed premises per 1,000 population; (d) violent offences committed under the influence of an intoxicating substance per 1,000 population; and (e) in respect of local authorities and police authorities in Greater Manchester, Merseyside, Metropolitan, West Midlands and West Yorkshire only, robberies per 1,000 population and percentages of these that are detected.
3	Vehicle crimes per 1,000 population and percentage detected.
4	(a) (a) The percentage of residents surveyed who said that they feel

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Indicator Number	Description of Indicator
	“fairly safe” or “very safe” after dark whilst outside in the local authority area
	(b) (b) the percentage of residents surveyed who said that they feel “fairly safe” or “very safe” during the day whilst outside in the local authority’s area
5	The number of racial incidents recorded by the authority per 100,000 population.
6	The percentage of recorded racial incidents that resulted in further action.
7	The number of domestic violence refuge places per 10,000 population which are provided or supported by the authority.

SCHEDULE 3

Article 5

EDUCATION PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Youth Service expenditure per head of population in the Youth Service target age range.
2	The percentage of primary schools with 25% or more of their places unfilled.
3	The percentage of secondary schools with 25% or more of their places unfilled.
4	The expenditure per pupil in local education authority schools in respect of primary pupils aged five and over.
5	The expenditure per pupil in local education authority schools in respect of secondary pupils aged under sixteen.
6	The percentage of three-year-olds receiving a good quality, free, early years education place in the voluntary, private or maintained sectors.
7	The percentage of fifteen year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A*–C or equivalent.
8	The percentage of fifteen year old pupils in schools maintained by the local education

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Indicator Number	Description of indicator
9	<p>authority achieving one or more GCSEs at grades A*–G or equivalent.</p> <p>The percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test.</p>
10	<p>The percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test.</p>
11	<p>The percentage of statements of special educational need issued by the authority in a financial year and prepared within 18 weeks—</p> <ul style="list-style-type: none"> (a) excluding exception cases; and (b) including those affected by “exceptions to the rule” under Special Educational Needs code of practice(4).
12	<p>The number of pupils permanently excluded during the year from all schools maintained by the local education authority per 1,000 pupils at all maintained schools.</p>
13	<p>The percentage of half days missed due to unauthorised absence in primary schools maintained by the local education authority.</p>
14	<p>The percentage of half days missed due to unauthorised absence in secondary schools maintained by the local education authority.</p>
15	<p>The percentage of schools maintained by the local education authority subject to special measures as referred to in section 13(9) of the School Inspections Act 1996(5).</p>
16	<p>The percentage of permanently excluded pupils attending alternative tuition of—</p> <ul style="list-style-type: none"> (a) under 10 hours; (b) 10–19 hours; (c) full time 20–24 hours; or (d) full time 25 hours or more.
17	<p>Percentage of 14 year old pupils in schools maintained by the Local Education Authority achieving level 5 or above in key stage 3 test in—</p> <ul style="list-style-type: none"> (a) English; (b) Maths; and

(4) The code came into force on 1st January 2002. A copy of the code can be obtained from the Department for Education and Skills.

(5) 1996 c. 57.

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Indicator Number	Description of indicator
18	(c) Science. Expenditure per pupil in local education authority schools in respect of nursery and primary pupils aged under five years.

SCHEDULE 4

Article 6

SOCIAL SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The stability of placements of children looked after by the authority by reference to the percentage of children looked after on 31st March in any year with three or more placements during the year.
2	Educational qualifications of children looked after by the authority by reference to the percentage of young people leaving care aged sixteen or over with at least 1 GCSE at grades A*-G, or General National Vocational Qualification (GNVQ).
3	The percentage of those young people who were looked after by the authority on 1st April in their seventeenth year (aged sixteen), who were engaged in education, training or employment at the age of nineteen.
4	Costs of services for children looked after by the authority by reference to the gross weekly expenditure per looked-after child in foster care or in a children's home.
5	Cost of intensive social care for adults and older people by reference to the average gross weekly cost of providing care for adults and elderly people.
6	Intensive home care per 1,000 population aged sixty five or over.
7	Older people (aged sixty five or over) helped to live at home per 1,000 population aged sixty five or over.
8	The percentage of child protection cases which should have been reviewed during the year that actually were reviewed.
9	The number of looked after children adopted during the year as a percentage of the number of children looked after at 31st March who had

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Indicator Number	Description of indicator
	been looked after for 6 months or more at that date.
10	Clients receiving a Scheduled review as a percentage of adult clients receiving a service.
11	The percentage of items of equipment costing less than £1,000 delivered within three weeks.
12	The percentage of people receiving a statement of their needs and how they will be met.
13	The number of users who said they were satisfied with the help they received from social services.
14	The number of users who said that if they asked for changes to be made to the service that those changes were made.

SCHEDULE 5

Article 7

HOUSING PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The proportion of unfit private sector dwellings made fit or demolished as a direct result of action by the local authority.
2	Energy Efficiency; the average “Standard Assessment Procedure (SAP)” rating of local authority owned dwellings (the procedure for determining SAP ratings is described in the document entitled “Government’s Standard Assessment Procedure for Energy Rating of Dwellings” (1998 edition)(6).
3	The proportion of private sector dwellings that are returned into occupation or demolished during the financial year beginning April 1st 2002 as a result of action by the local authority.
4	Local authority rent collection and arrears; proportion of rent collected.
5	Satisfaction of local authority tenants with overall service of the landlord, with results broken down by— (a) black and minority ethnic tenants; and (b) other tenants.

(6) This document can be obtained free of charge from: The Enquiries Bureau, Building Research Establishment, Garston, Watford WD2 7RJ.

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Indicator Number	Description of indicator
6	Average length of stay in— (a) bed and breakfast accommodation; and (b) hostel accommodation, of households which include dependent children or pregnant women and which are unintentionally homeless and in priority need.
7	Proportion of local authority homes, which are: (a) non decent as at April 1st 2002; and (b) change in proportion of non decent homes between 1st April 2002 and 1st April 2003.
8	The percentage of responsive (but not emergency) repair jobs, for which during the year 1st April 2002 to 1st April 2003, the authority made and kept an appointment.
9	Whether the authority follow the Commission for Racial Equality “Code of Practice in Rented Housing”, published in 1995(7).

SCHEDULE 6

Article 4

HOUSING BENEFIT AND COUNCIL TAX BENEFIT PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	Security: whether the authority has a written and pro-active strategy for combating fraud and error which embraces specified initiatives including those sponsored by the Department for Work and Pensions, which is communicated regularly to all staff.
2	The speed of processing; the average time for processing new claims.
3	The speed of processing; the average time for processing notifications of changes of circumstances.
4	The speed of processing; the percentage of renewal claims processed on time.
5	The accuracy of processing;

(7) The document entitled “Race Relations Code of Practice in Rented Housing, for the elimination of racial discrimination and the promotion of equal opportunities” is available from: Central Books, 99 Wallace Road, London E9 5LN. The latest version was published in 1995 (ISBN number 1-85442-034-8).

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Indicator Number	Description of indicator
6	<p>the percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the determination for a sample of cases checked post-determination.</p> <p>The accuracy of processing;</p> <p>the percentage of recoverable overpayments (excluding Council Tax Benefit) that were recovered in the year.</p>

SCHEDULE 7

Article 9

ENVIRONMENTAL INDICATORS

Indicator Number	Description of indicator
1	The percentage of the total tonnage of household waste arisings which have been sent by the authority for recycling.
2	The percentage of the total tonnage of household waste arisings which have been sent by the authority for composting.
3	The percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources.
4	The percentage of the total tonnage of household waste arisings which have been land-filled.
5	The number of kilograms of household waste collected per head.
6	The cost of waste collection per household.
7	The cost of waste disposal per tonne for municipal waste.
8	The percentage of population resident in the authority's area which are served by a kerbside collection of recyclables or within 1 kilometre radius of a recycling centre.

SCHEDULE 8

Article 10

WASTE PERFORMANCE STANDARDS

Part 1

Financial year 2003/2004

Column (1) Authority's 1998/1999 recycling and composting rate	Column (2) 2003/2004 standard
5% or less	At least 10% of waste collected is sent for recycling or composting.
More than 5% but less than 16%	The percentage of household waste sent for recycling or composting is at least double that achieved for the financial year beginning with April 1st 1998.
16% or more(8)	At least 33% of household waste collected is sent for recycling or composting.

Part 2

Financial year 2005/2006

Column (1) Authority's 1998/1999 recycling and composting rate	Column (2) 2005/2006 standard
6% or less	At least 18% of household waste collected, is sent by the authority for recycling or composting.
More than 6% but less than 13%	The percentage of household waste sent by the authority for recycling or composting (calculated in accordance with indicators 1 and 2 in Schedule 7) of at least treble that achieved for the financial year that commenced on the 1st April 1998.
13% or more but less than 19%	At least 36% of household waste collected, is sent by the authority for recycling or composting (calculated in accordance with indicators 1 and 2 in Schedule 7).
19% or more	At least 40% of household waste collected, is sent by the authority for recycling or composting (calculated in accordance with indicators 1 and 2 in Schedule 7).

(8) Including the authorities for which adequate details were not supplied—see article 10(2).

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SCHEDULE 9

Article 11

TRANSPORT PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The condition of principal roads.
2	The condition of non-principal roads.
3	Road safety: The number of road accident casualties per 100,000 population broken down by— (a) nature of the casualties; and (b) road user type.
4	Local bus services (passenger journeys per year).
5	Roads not needing major repair— (a) the percentage of the principal road network where major structural treatment is not considered necessary divided by the authority's average structural expenditure per kilometre on the principal road network over the past three years; and (b) the percentage of the non-principal road network where major structural treatment is not considered necessary divided by the authority's average structural expenditure per kilometre on the non-principal road network over the past three years.
6	The percentage of pedestrian crossings with facilities for disabled people.
7	The percentage of total length of footpaths and other rights of way which were easy to use by members of the public.
8	Condition of footway.
9	The number of days of temporary traffic controls or road closure on traffic sensitive roads caused by road works, per kilometre, on those roads.

SCHEDULE 10

Article 12

PLANNING PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The percentage of new homes built on previously developed land.

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Indicator Number	Description of indicator
2	Planning cost per head of population.
3	The percentage of applications determined in line with the governments new development control targets ⁽⁹⁾ to determine— (a) the percentage of major applications determined within 13 weeks; (b) the percentage of minor applications determined within 8 weeks; and (c) the percentage of other applications determined within 8 weeks.
4	The percentage of standard searches carried out in 10 working days or less.
5	The number of decisions delegated to officers as a percentage of all decisions.

SCHEDULE 11

Article 13

PLANNING STANDARDS

Indicator Number	Description of indicator
1	That forty five percent of major applications must be determined within thirteen weeks.
2	That fifty per cent of minor applications must be determined within eight weeks.
3	That sixty five percent of other applications must be determined within eight weeks.

SCHEDULE 12

Article 14

ENVIRONMENTAL HEALTH AND TRADING STANDARDS PERFORMANCE INDICATOR

Score against a checklist of enforcement best practice for environmental health and trading standards, as set out in the document published in December 2000 by DETR entitled “Best Value Performance Indicators 2001/2002”⁽¹⁰⁾.

- (9) These can be found in pages 11 to 13 of chapter 1 of the Department for Transport, Local Government and the Regions (DTLR) consultation paper on Best Value Performance indicators (published in November 2001). This is available free of charge from: DTLR, Free Literature, PO Box number 236, Wetherby, LS23 7NB.
- (10) The checklist is to be found on pages 84 to 86 of this document which is available free of charge from: DTLR, Free Literature, PO Box number 236, Wetherby, LS23 7NB.

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Article 15

CULTURAL AND RELATED SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	The adoption by the authority of a local cultural strategy.
2	The cost per physical visit to public libraries.
3	The number of physical visits per 1,000 population to public library premises.
4	<ul style="list-style-type: none"> (a) (a) The number of visits to/usages' of museums per 1,000 population; (b) the number of those visits that were in person per 1,000 population; and (c) the number of pupil visiting museums and galleries in organised school trips.

SCHEDULE 14

Article 16

FIRE SERVICES PERFORMANCE INDICATORS

Indicator Number	Description of indicator
1	<p>The number of calls to fire attended:</p> <ul style="list-style-type: none"> (i) total calls (excluding false alarms) per 10,000 population; (ii) primary fires per 10,000 population; and (iii) accidental fires in dwellings per 10,000 dwellings.
2	<p>The number of—</p> <ul style="list-style-type: none"> (i) deaths; and (ii) injuries (excluding precautionary checks), arising from accidental fires in dwellings per 100,000 population.
3	Accidental fire in dwellings confined to room of origin in major cities and classified as “A risk” according to the categories set out in Fire Service Circular 4/1985(11).
4	Accidental fire in dwellings confined to room of origin in smaller cities/larger towns and classified as “B risk” according to the

(11) The categories of fire risk “A”, “B”, “C” and “D” are determined by reference to the type of property which predominates in an area. The basis of these risk categories is set out in Fire Service Circular 4/1985, issued to fire authorities by the Home Office on 22 May 1985.

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Indicator Number	Description of indicator
5	categories set out in Fire Service Circular 4/1985. Accidental fire in dwellings confined to room of origin in smaller towns and urban residential areas and classified as “C risk” according to the categories set out in Fire Service Circular 4/1985.
6	Accidental fire in dwellings confined to room of origin in rural village areas and classified as “D risk”.
7	The percentage of calls to fires at which national standards for attendance were met.
8	The number of calls to malicious false alarms per 1,000 population.
9	The average time taken by fire authorities to issue fire safety certificates.
10	False alarms caused by automatic fire detection apparatus per 1,000 non-domestic properties.
11	Expenditure per head of population on the provision of fire and rescue services.

SCHEDULE 15

Article 17

COMMUNITY LEGAL SERVICE PERFORMANCE INDICATOR

Description of indicator
Whether the authority is part of a Community Legal Service Partnership.