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STATUTORY INSTRUMENTS

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**2004 No. 1768**

**The National Health Service (Complaints) Regulations 2004**

**PART V**

**TRANSITIONAL PROVISION AND REVOCATIONS**

**Revocations**

- 24.** The following directions made under section 17(1) of the 1977 Act<sup>(1)</sup> are revoked—
- (a) The Directions to NHS, Health Authorities and Special Health Authorities for Special Hospitals on Hospital Complaints Procedures 1996;
  - (b) The Miscellaneous Directions to Health Authorities for dealing with complaints 1996;
  - (c) The Directions to Health Authorities on dealing with complaints about family health services practitioners and providers of personal medical services 1998;
  - (d) The Directions to Primary Care Trusts on dealing with complaints about providers of personal dental services other than NHS trusts 1998;
  - (e) The Directions to Primary Care Trusts on dealing with complaints 2002, made on 1 October 2002;
  - (f) The Directions to Health Authorities on dealing with complaints about Family Health Services Practitioners and personal medical services (Amendment) Directions 2002;
  - (g) The Directions to Health Authorities on dealing with complaints about providers of personal dental services other than NHS trusts (Amendment) Directions 2002; and
  - (h) The Directions to Primary Care Trusts on complaints procedures for primary medical services 2004, made on 31 March 2004

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<sup>(1)</sup> Copies of these Direction are available from the Department of Health, Room 5C 05, Quarry House, Quarry Hill, Leeds LS2 7UE.