

SCHEDULE 3

OTHER CONTRACTUAL TERMS

[^{F1}PART 5A

Complaints received on or after 1st April 2009

Textual Amendments

- F1** Sch. 3 Pt. 5A inserted (1.4.2009) by [The Local Authority Social Services and National Health Service Complaints \(England\) Regulations 2009 \(S.I. 2009/309\)](#), reg. 1(2), **Sch. para. 5(2)** (with Sch. para. 8)

46B. As regards complaints relating to any matter reasonably connected with the provision of services under the contract which are received on or after 1st April 2009, the contractor must have in place a complaints procedure which meets the requirements of the Local Authority Social Services and National Health Service Complaints (England) Regulations 2009.]

Changes to legislation:

There are currently no known outstanding effects for the The National Health Service (General Dental Services Contracts) Regulations 2005, PART5A.