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STATUTORY INSTRUMENTS

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**2009 No. 3112**

**The Care Quality Commission (Registration) Regulations 2009**

**PART 4**

**REGISTRATION REQUIREMENTS**

**Fees etc.**

**19.**—(1) Where a service user will be responsible for paying the costs of their care or treatment (either in full or partially), the registered person must provide a statement to the service user, or to a person acting on the service user's behalf—

- (a) specifying the terms and conditions in respect of the services to be provided to the service user, including as to the amount and method of payment of fees; and
  - (b) including, where applicable, the form of contract for the provision of services by the service provider.
- (2) The statement referred to in paragraph (1) must be—
- (a) in writing; and
  - (b) as far as reasonably practicable, provided prior to the commencement of the services to which the statement relates.