

---

STATUTORY INSTRUMENTS

---

**2010 No. 2128**

**The Equality Act 2010 (Disability) Regulations 2010**

**PART 3**

**Auxiliary Aids or Services**

**Auxiliary aids or services**

**8.—**(1) The following are to be treated as auxiliary aids or services for the purposes of paragraphs 2 to 4 of Schedule 4 to the Act—

- (a) the removal, replacement or (subject to paragraph (2)) provision of any furniture, furnishings, materials, equipment and other chattels;
- (b) the replacement or provision of any signs or notices;
- (c) the replacement of any taps or door handles;
- (d) the replacement, provision or adaptation of any door bell, or any door entry system;
- (e) changes to the colour of any surface (such as, for example, a wall or door).

(2) Paragraph (1)(a) does not include the provision of any item which would be a fixture when installed.

(3) It is reasonable to regard a request for a matter falling within paragraph (1) as a request for a controller of premises to take steps in order to provide an auxiliary aid or service.

(4) In paragraph (3), the “controller of premises” means—

- (a) in relation to paragraph 2 of Schedule 4 to the Act, the controller of let premises;
- (b) in relation to paragraph 3 of Schedule 4 to the Act, the controller of premises that are to let; and,
- (c) in relation to paragraph 4 of Schedule 4 to the Act, the commonhold association.