

STATUTORY INSTRUMENTS

2010 No. 2960

The Timeshare, Holiday Products, Resale and Exchange Contracts Regulations 2010

PART 3

PRE-CONTRACTUAL MATTERS

Key information

- 12.—(1) Before entering into a regulated contract, the trader must—
- (a) give the consumer the key information in relation to the contract, and
 - (b) ensure that the information meets the requirements of this regulation.
- (2) The trader must comply with paragraph (1) in good time before entering into the contract.
- (3) The “key information” in relation to a contract means—
- (a) the information required by Part 1 of the standard information form (see regulation 13(2)),
 - (b) the information set out in Part 2 of that form, and
 - (c) any additional information required by Part 3 of that form.
- (4) The information must be—
- (a) clear, comprehensible and accurate, and
 - (b) sufficient to enable the consumer to make an informed decision about whether or not to enter into the contract.
- (5) The information must be provided—
- (a) in the standard information form, completed in accordance with regulation 13(1),
 - (b) in writing,
 - (c) free of charge, and
 - (d) in a manner which is easily accessible to the consumer.
- [^{F1}(6) The information must be provided in English and may, in addition, be provided in another language.]
- ^{F2}(7)
- (8) A trader who contravenes paragraph (5) of this regulation commits an offence.

Textual Amendments

- F1** Reg. 12(6) substituted (31.12.2020) by [The Timeshare, Holiday Products, Resale and Exchange Contracts \(Amendment etc.\) \(EU Exit\) Regulations 2018 \(S.I. 2018/1397\)](#), regs. 1, **2(3)(a)** (with reg. 3) (as amended by [S.I. 2020/1347](#), regs. 1(3), 3); 2020 c. 1, Sch. 5 para. 1(1)

Changes to legislation: There are currently no known outstanding effects for the The Timeshare, Holiday Products, Resale and Exchange Contracts Regulations 2010, Section 12. (See end of Document for details)

F2 Reg. 12(7) omitted (31.12.2020) by virtue of The Timeshare, Holiday Products, Resale and Exchange Contracts (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1397), regs. 1, **2(3)(b)** (with reg. 3) (as amended by S.I. 2020/1347, regs. 1(3), 3); 2020 c. 1, Sch. 5 para. 1(1)

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