

SCHEDULE 1

Regulations 2(1), 9(2), 11(2),12(3), 13(2),
14(3), 15(2), 16(4),17(4), 19(1), 20, 21 and

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Registers

SECTION 1

All green deal certification bodies and green deal participants

1. Name, address and contact details.
2. Any trading name.
3. For a company, the company registration number and names of the directors.
4. Green deal registration number.
5. Date of entry on the register.
6. Whether the person's authorisation is suspended or withdrawn and—
 - (a) if it is suspended, the period of the suspension;
 - (b) if it is withdrawn, when the withdrawal of authorisation began.
7. Any periods when the person's authorisation has been suspended or withdrawn other than a suspension or withdrawal of authorisation to which paragraph 6 applies.
8. The reasons for any suspension or withdrawal of authorisation.

SECTION 2

Green deal assessor certification bodies

9. Date of accreditation to certify persons as able to act as a green deal assessor.
10. Certificate of accreditation number.
11. Name of accrediting body.

SECTION 3

Green deal assessors

12. Date of certification to act as a green deal assessor.
13. Certificate number.
14. Name of certifying body.

SECTION 4

Green deal installer certification bodies

15. Date of accreditation to certify persons as able to act as a green deal installer.
16. Scope of accreditation.
17. Certificate of accreditation number.
18. Name of accrediting body.

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SECTION 5

Green deal installers

19. Date of certification to act as a green deal installer.
20. Scope of certification and energy efficiency improvements certified to install.
21. Certificate number.
22. Name of certifying body.

SECTION 6

Green deal providers

23. Whether authorisation is granted in relation to—
 - (a) non-domestic properties only, or
 - (b) domestic and non-domestic properties,and the date of authorisation.
24. For authorisation in relation to domestic properties—
 - (a) the number of the person's consumer credit licence and the types of business authorised by that licence, or
 - (b) where a consumer credit licence is not required under section 21 of the 1974 Act⁽¹⁾, an entry on the register to that effect.

SCHEDULE 2

Regulation 24(1)

Annual reports by green deal providers

1. The information to be included in a report provided under regulation 24(1)(d)(ii) is—
 - (a) the number of—
 - (i) green deal plans that the green deal provider has entered into during the reporting period;
 - (ii) energy plans that the green deal provider has entered into during the reporting period;
 - (iii) customer complaints received during the reporting period and the issues that these complaints related to;
 - (iv) unresolved customer complaints at the start of the reporting period;
 - (v) customer complaints that were resolved during the reporting period, and how they were resolved;
 - (b) in relation to any customer complaint that has not been resolved at the end of the reporting period, the steps being taken to resolve it;
 - (c) in relation to green deal plans made by the provider during the reporting period, how many qualifying assessments were carried out by green deal assessors who were not—
 - (i) employed by; or
 - (ii) acting on behalf of,

(1) 1974 c.39; section 21 was amended by the Consumer Credit Act 2006 (c.14), section 33(1). It is also amended by the Energy Act 2011 (c.16), section 26, which has not yet been commenced.

- the green deal provider;
- (d) in relation to improvements installed during the reporting period under green deal plans made by the green deal provider, whether the installers of those improvements were employed by the green deal provider;
 - (e) details of whether the green deal provider has been party during the reporting period to any partnership arrangements with other organisations.
2. In this Schedule—
- (a) “customer complaint” is a complaint made by an improver or a bill payer in relation to a green deal plan;
 - (b) “partnership arrangement” is an arrangement in which organisations agree to work together in relation to—
 - (i) green deal plans;
 - (ii) energy plans; or
 - (iii) proposed green deal plans or energy plans,but does not include an arrangement with another green deal participant, a supplier of energy efficiency improvements or materials or products for such improvements or a person engaged as an adviser to the green deal provider.

SCHEDULE 3

Regulation 35(2)

Guarantees

1. The requirements for a guarantee referred to in regulation 35(2) are as follows.
2. All problems which affect the functioning of an improvement and which—
 - (a) relate to its installation, materials or design; and
 - (b) are notified to the green deal provider—
 - (i) subject to paragraph (ii), within five years of the improvement being installed;
 - (ii) where the improvement is solid wall insulation or cavity wall insulation, within 25 years of the improvement being installed,must be rectified by the green deal provider free of charge.
3. The green deal provider must repair damage to the property free of charge which—
 - (a) is caused by an improvement or the installation of an improvement;
 - (b) is notified to the green deal provider—
 - (i) subject to paragraph (ii), within 10 years of the improvement being installed;
 - (ii) where the improvement is solid wall insulation or cavity wall insulation, within 25 years of the improvement being installed; and
 - (c) is of a kind described in paragraph 4.
4. The descriptions of damage referred to in paragraph 3 are—
 - (a) damage to—
 - (i) the structure of the property;
 - (ii) wall coverings, ceilings, roofs and roof coverings including plaster and render but excluding decoration;

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- (iii) floors;
 - (iv) staircases;
 - (v) external windows and doors, including panes;
 - (b) damage which is likely to result in risks to the health or safety of persons.
5. The green deal provider's total liability to repair damage to the property under paragraph 3 must not be less than £20,000.
6. The requirements in paragraphs 2 to 4 do not require the green deal provider to rectify a problem or repair damage which arises after the improvement is installed where that problem or damage arises from one or more of—
- (a) negligence;
 - (b) accident;
 - (c) misuse of the improvement;
 - (d) repair of the improvement,
- attributable to a person other than a person described in paragraph 7.
7. The following persons are referred to in paragraph 6—
- (a) the green deal provider;
 - (b) the manufacturer of the improvement;
 - (c) a person acting on behalf of such provider or manufacturer.