
STATUTORY INSTRUMENTS

2013 No. 3134

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013

PART 3

Right to cancel

Cancellation period extended for breach of information requirement

31.—(1) This regulation applies if the trader does not provide the consumer with the information on the right to cancel required by paragraph (1) of Schedule 2, in accordance with Part 2.

(2) If the trader provides the consumer with that information in the period of 12 months beginning with the first day of the 14 days mentioned in regulation 30(2) to (6), but otherwise in accordance with Part 2, the cancellation period ends at the end of 14 days after the consumer receives the information.

(3) Otherwise the cancellation period ends at the end of 12 months after the day on which it would have ended under regulation 30.

Changes to legislation:

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, Section 31 is up to date with all changes known to be in force on or before 20 July 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- Regulations applied by [2024 c. 13 s. 288\(9\)](#)

Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- reg. 7(4A) inserted by [2024 c. 13 s. 279\(5\)](#)
- reg. 27(3A) inserted by [2024 c. 13 s. 279\(6\)](#)