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STATUTORY INSTRUMENTS

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**2014 No. 3085**

The Immigration Act 2014 (Bank Accounts) Regulations 2014

PART 2

The FCA

**Complaints**

5.—(1) The FCA must maintain arrangements designed to enable persons to submit complaints to it alleging that a relevant requirement has been breached by a current account authorised person (“the complaints arrangements”).

(2) Up-to-date details of the complaints arrangements must be published by the FCA in the way appearing to it to be best calculated to bring them to the attention of the public.