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## STATUTORY INSTRUMENTS

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# 2015 No. 1862

## The National Health Service (General Medical Services Contracts) Regulations 2015

### PART 10

#### Records and information

##### [<sup>F1</sup>Patient access: other availability of directly bookable appointments

**71B.** A contractor must ensure that all of its directly bookable appointments are made available for booking by telephone or in person.]

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#### Textual Amendments

- F1** [Reg. 71B](#) inserted (1.10.2022) by [The National Health Service \(General Medical Services Contracts and Personal Medical Services Agreements\) \(Amendment\) \(No. 3\) Regulations 2022 \(S.I. 2022/935\)](#), reg. 1(b), [Sch. 1 para. 14](#)

**Changes to legislation:**

The National Health Service (General Medical Services Contracts) Regulations 2015, Section 71B is up to date with all changes known to be in force on or before 15 June 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

**Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:**

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- Sch. 3 para. 2(3)(4) inserted by [S.I. 2024/575 Sch. 1 para. 7\(a\)\(ii\)](#)
- Sch. 3 para. 18(3)(3A) substituted for Sch. 3 para. 18(3) by [S.I. 2024/575 Sch. 1 para. 10](#)