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STATUTORY INSTRUMENTS

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**2015 No. 365**

**The Water Industry (Charges) (Vulnerable Groups) (Consolidation) Regulations 2015**

**Social tariffs**

**5.** A relevant water or sewerage undertaker's obligation under regulation 2(1) to make special provision in its charges scheme for providing assistance in accordance with these Regulations is discharged if—

- (a) the undertaker has included in its charges scheme, provisions designed to reduce charges for individuals who would have difficulty paying in full, pursuant to section 44 of the Flood and Water Management Act 2010<sup>(1)</sup>(the “social tariff”);
- (b) the social tariff is offered to individuals who would be able to establish an entitlement for assistance under regulations 2 and 4; and
- (c) the social tariff reduces the charges by at least the same amount as the assistance that would be provided under regulation 3(1).

**Changes to legislation:**

There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Water Industry (Charges) (Vulnerable Groups) (Consolidation) Regulations 2015. Any changes that have already been made by the team appear in the content and are referenced with annotations.  
[View outstanding changes](#)

**Changes and effects yet to be applied to :**

- Regulations applied (Isles of Scilly) by [S.I. 2020/214 art. 5\(t\)](#)