STATUTORY INSTRUMENTS

2017 No. 752

The Payment Services Regulations 2017

PART 6

Information Requirements for Payment Services

Other information requirements

Information requirements for account information service providers

- **60.**—(1) A registered account information service provider or EEA registered account information service provider must provide to the payment service user—
 - (a) such information specified in Schedule 4 (prior general information for framework contracts) as is relevant to the service provided;
 - (b) all charges payable by the payment service user to the account information service provider and, where applicable, a breakdown of those charges.

Information on ATM withdrawal charges

61. A provider of cash withdrawal services falling within paragraph 2(o) of Schedule 1 must ensure that a customer using such services is provided with information on withdrawal charges falling within regulations 43 (information required prior to the conclusion of a single payment service contract), 45 (information required after receipt of the payment order), 46 (information for the payee after execution) and 57 (currency and currency conversion), before the withdrawal and on receipt of the cash.

Provision of information leaflet

- **62.**—(1) A payment service provider must make available free of charge in an easily accessible manner the document produced by the European Commission under Article 106 of the payment services directive—
 - (a) in electronic form on its website (if any);
 - (b) in paper form at any branches and through any agent it uses or any entity to which activities are outsourced.
 - (2) The FCA must make the document available in an easily accessible manner on its website.
- (3) Payment service providers and the FCA must also make the information contained in the document available by alternative means or in alternative formats so as to be accessible to persons with disabilities.