
STATUTORY INSTRUMENTS

2017 No. 752

The Payment Services Regulations 2017

PART 6

Information Requirements for Payment Services

Other information requirements

Provision of information leaflet

62.—^{F1}(A1) The FCA must—

- (a) produce a user-friendly electronic document listing in a clear and easily comprehensible manner the rights of consumers under these Regulations,
- (b) make the document available in an easily accessible manner on its website, and
- (c) inform associations of payment service providers and associations of consumers of its publication.]

(1) A payment service provider must make available free of charge in an easily accessible manner the document produced by the ^{F2}FCA under paragraph (A1)]—

- (a) in electronic form on its website (if any);
- (b) in paper form at any branches and through any agent it uses or any entity to which activities are outsourced.

^{F3}(2)

(3) Payment service providers and the FCA must also make the information contained in the document available by alternative means or in alternative formats so as to be accessible to persons with disabilities.

Textual Amendments

- F1** Reg. 62(A1) inserted (31.12.2020) by *The Electronic Money, Payment Services and Payment Systems (Amendment and Transitional Provisions) (EU Exit) Regulations 2018 (S.I. 2018/1201)*, reg. 1(3), **Sch. 2 para. 37(2)** (with reg. 4, Sch. 3 Pt. 2) (as amended by S.I. 2020/56, regs. 1, 8); 2020 c. 1, Sch. 5 para. 1(1)
- F2** Words in reg. 62(1) substituted (31.12.2020) by *The Electronic Money, Payment Services and Payment Systems (Amendment and Transitional Provisions) (EU Exit) Regulations 2018 (S.I. 2018/1201)*, reg. 1(3), **Sch. 2 para. 37(3)** (with reg. 4, Sch. 3 Pt. 2) (as amended by S.I. 2020/56, regs. 1, 8); 2020 c. 1, Sch. 5 para. 1(1)
- F3** Reg. 62(2) omitted (31.12.2020) by virtue of *The Electronic Money, Payment Services and Payment Systems (Amendment and Transitional Provisions) (EU Exit) Regulations 2018 (S.I. 2018/1201)*, reg. 1(3), **Sch. 2 para. 37(4)** (with reg. 4, Sch. 3 Pt. 2) (as amended by S.I. 2020/56, regs. 1, 8); 2020 c. 1, Sch. 5 para. 1(1)

Changes to legislation:

The Payment Services Regulations 2017, Section 62 is up to date with all changes known to be in force on or before 11 July 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations.

[View outstanding changes](#)

Changes and effects yet to be applied to :

- Regulations power to amend conferred by [2021 c. 22 s. 23](#)