
STATUTORY INSTRUMENTS

2018 No. 634

The Package Travel and Linked Travel
Arrangements Regulations 2018

PART 6

General provisions

Liability for booking errors

- 28.**—(1) The provisions of this regulation are implied as a term in every package travel contract.
- (2) A trader is liable—
- (a) for any errors due to technical defects in the booking system which are attributable to that trader; and
 - (b) where the trader agrees to arrange the booking of a package or of travel services which are part of linked travel arrangements, for the errors made during the booking process.
- (3) A trader is not liable for booking errors which—
- (a) are attributable to the traveller; or
 - (b) are caused by unavoidable and extraordinary circumstances.

Changes to legislation:

There are currently no known outstanding effects for the The Package Travel and Linked Travel Arrangements Regulations 2018, Section 28.