## SCHEDULES

## SCHEDULE 27

Regulation 46

Information to be provided in the case of distance selling through the internet

- 1. The following requirements apply to distance selling through the internet.
- **2.**—(1) The appropriate label made available by suppliers in accordance with regulation 46(1) (g) must be shown on the display mechanism—
  - (a) if the price is shown, in proximity to the price of the product; and
  - (b) in all other cases in proximity to the product.
- (2) The size of the label must be such that the label is clearly visible and legible, and must be proportionate to the size specified in paragraph 8 of Schedule 23.
- (3) If the label is displayed using a nested display, the image used for accessing the label must comply with the specifications set out in paragraph 3.
- **3.**—(1) If nested display is used, the label must appear on the first mouse click, mouse roll-over or tactile screen expansion on the image.
- (2) The image used for accessing the label in the case of a nested display, as indicated in Figure 2, must—
  - (a) be an arrow in the colour corresponding to the energy efficiency class of the product on the label:
  - (b) indicate the energy efficiency class of the product on the arrow in white, Calibri Bold and in—
    - (i) if the price is shown, a font size equivalent to that of the price; or
    - (ii) in all other cases, a font size that is clearly visible and legible;
  - (c) have the range of available energy efficiency classes in 100 per cent black;
  - (d) be of such a size that the arrow is clearly visible and legible, and in one of the following two formats shown in Figure 2; and
  - (e) position the letter in the energy efficiency class arrow in the centre of the rectangular part of the arrow, with a visible border in 100 per cent black placed around the arrow and the letter of the energy efficiency class.

## Figure 2

Coloured left/right arrow example, with range of energy classes indicated





- **4.** In the case of a nested display, the sequence of display of the label must be as follows—
  - (a) the image referred to paragraph 2 must be shown on the display mechanism—

1

- (i) if the price is shown, in proximity to the price of the product;
- (ii) in all other cases, in proximity to the product;
- (b) the image must link to the label set out in Schedule 23;
- (c) the label must be displayed after a mouse click, mouse roll-over or tactile screen expansion on the image;
- (d) the label must be displayed by pop-up, new tab, new page or inset screen display;
- (e) for magnification of the label on tactile screens, the device conventions for tactile magnification must apply;
- (f) the label must cease to be displayed by means of a close option or other standard closing mechanism;
- (g) the alternative text for the graphic, to be displayed on failure to display the label, must be the energy efficiency class of the product in—
  - (i) if the price is shown, a font size equivalent to that of the price; and
  - (ii) in all other cases, a font size that is clearly visible and legible.
- **5.**—(1) The electronic product information sheet made available by suppliers in accordance with regulation 46(1)(h) must be shown on the display mechanism—
  - (i) if the price is known, in proximity to the price of the product; and
  - (ii) in all other cases, in proximity to the product.
  - (2) The size of the information sheet must be such that the sheet is clearly visible and legible.
- (3) If the product information sheet is displayed using a nested display or by referring to a publicly accessible website, the link used for accessing the product information sheet must clearly and legibly indicate "Product information sheet".
- (4) If a nested display is used, the product information sheet must appear on the first mouse click, mouse roll-over or tactile screen expansion on the link.