STATUTORY INSTRUMENTS

# 2021 No. 90

# FINANCIAL SERVICES AND MARKETS

The Financial Services and Markets Act 2000 (Regulated Activities) (Amendment) Order 2021

Made---27th January 2021Coming into force in accordance with article 1

# THE FINANCIAL SERVICES AND MARKETS ACT 2000 (REGULATED ACTIVITIES) (AMENDMENT) ORDER 2021

## PART 1

#### Introductory provisions

1. Citation, commencement and interpretation

#### PART 2

Amendments to secondary legislation made under the Act

- 2. The Financial Services and Markets Act 2000 (Regulated Activities) Order 2001
- 3. The Financial Services and Markets Act 2000 (Collective Investment Schemes) Order 2001
- 4. The Financial Services and Markets Act 2000 (Appointed Representatives) Regulations 2001
- 5. The Financial Services and Markets Act 2000 (Financial Promotion) Order 2005

#### PART 3

Transitional provisions: complaints relating to funeral plans

- 6. Interpretation
- 7. Complaints made on or after the relevant date about acts or omissions before that date
- 8. Procedure for dealing with relevant complaints
- 9. Determination of relevant complaints

- 10. Funding and charges
- 11. Exemption from liability in damages
- 12. Transfers of liability
- 13. Privilege
- 14. Record-keeping and reporting requirements relating to relevant complaints
- 15. Information

# PART 4

# Rules and guidance

- 16. Funeral plans related rules and guidance made by the FCA
- 17. Rules made by the scheme operator relating to funeral plans

# PART 5

## Review

 Review Signature Explanatory Note