
STATUTORY INSTRUMENTS

2022 No. 1100

The Energy Bill Relief Scheme Regulations 2022

PART 5

Qualifying financially disadvantaged customers

Qualifying financially disadvantaged customers

51.—(1) Subject to paragraph (2), for the purposes of this Part, a customer that was a customer of a supplier on the scheme commencement date is a “qualifying financially disadvantaged customer” or “QFDC” of the supplier if, and for so long, during the scheme period, as—

- (a) it continues to be a customer of the supplier on and after the scheme introduction date, and
- (b) the supplier supplies it with energy under a deemed contract or an out-of-contract contract.

(2) A customer is not a QFDC for the purposes of this Part if, and for so long, during the scheme period, as—

- (a) any qualifying amount due and payable by it under its supply contract has been unpaid for more than 28 days after it became payable, and
- (b) in respect of that amount—
 - (i) the customer has not proposed or accepted a plan for payment, or
 - (ii) such a plan has been agreed, but the customer has failed to make two or more payments when they fell due under the plan.