

# Schedules

## Schedule 1

### Security requirements for manufacturers

#### Information on how to report security issues

- 2.—(1) The following sub-paragraphs apply to—
- (a) hardware of the product;
  - (b) software which is pre-installed on the product at the point at which the product is supplied to a customer;
  - (c) software which must be installed on the product for all manufacturer’s intended purposes of the product that use—
    - (i) hardware;
    - (ii) software that is pre-installed at the point at which the product is supplied to a customer; or
    - (iii) software that is installable;
  - (d) software used for, or in connection with, any manufacturer’s intended purpose of the product unless the product is a smartphone or a tablet computer capable of connecting to cellular networks.
- (2) The following information must be published—
- (a) at least one point of contact to allow a person (“P”) to report to the manufacturer security issues relating to the categories listed in sub-paragraph (1) for any of the manufacturer’s relevant connectable products for which they have an obligation under section 8 (duty to comply with security requirements); and
  - (b) when P will receive—
    - (i) an acknowledgment of the receipt of a security issues report; and
    - (ii) status updates until the resolution of the reported security issues.
- (3) The information in sub-paragraph (2) must be accessible, clear and transparent, and must be made available to P—
- (a) without prior request for such information being made;
  - (b) in English;
  - (c) free of charge; and
  - (d) without requesting the provision of P’s personal information.