

SCHEDULE

Regulation 13

Emergency Reporting Service Provider: Safety Case

Commencement Information

II Sch. in force at 6.4.2023, see [reg. 1\(3\)](#)

After Schedule 2 to the Gas Safety (Management) Regulations 1996 insert—

“SCHEDULE 2A

Regulation 3(3A)

Particulars to be included in safety case of an emergency reporting service provider

1. Name and address of the person preparing the safety case (referred to in this Schedule as “the duty holder”).

2. A general description of any network to which the safety case relates, including the boundary of the network.

3. A general description of the plant and premises the duty holder intends to use in connection with the arrangements and procedures described in the duty holder’s safety case pursuant to this Schedule.

4. Where the duty holder intends to provide any service under paragraph (1)(b) of regulation 7, particulars of the communication methods to be used by the duty holder.

5.—(1) Particulars to demonstrate that the duty holder has established adequate arrangements to enable the duty holder to comply with the duties, and carry out all of the functions, of an emergency reporting service provider under regulation 7, including in particular—

(a) particulars to demonstrate that the duty holder has established adequate arrangements for ensuring that each relevant service is manned only by persons who are competent and have the necessary equipment and training to—

(i) establish the location of the person reporting the gas escape and, if different, the likely location of the escape,

(ii) determine whether the gas escape is controllable or uncontrollable,

(iii) if the gas escape is controllable, determine whether steps can be taken to control the escape and if so, advise the person reporting the escape how to do so, and confirm if it has been controlled, and

(iii) provide appropriate advice to the person reporting the gas escape on the steps that may be taken to minimise the risk of harm to themselves and others;

(b) particulars to demonstrate that the duty holder has established adequate arrangements for ensuring that the service required by regulation 7(1)(a), and any service provided under regulation 7(1)(b), is available throughout Great Britain and manned continuously, including—

(i) arrangements for ensuring business continuity and disaster recovery capability, and

(ii) particulars to demonstrate that the duty holder has established adequate arrangements for testing and rehearsing those arrangements;

(c) particulars to demonstrate that the duty holder has established adequate arrangements for ensuring that calls to the service required by regulation 7(1)(a) are answered, and any communications made through a service provided under regulation 7(1)(b) are responded to, in a timely manner;

Changes to legislation: *The Gas Safety (Management) (Amendment) Regulations 2023 is up to date with all changes known to be in force on or before 15 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes*

- (d) where the duty holder provides a service under regulation 7(1)(b), particulars of the procedures and arrangements that the duty holder has established for ensuring that a gas escape reported to it concerning a network for which it is not the emergency reporting service provider is, in accordance with paragraph (1C)(b) of regulation 7, reported to the correct emergency reporting service provider;
 - (e) particulars of the procedures and arrangements that the duty holder has established for ensuring that a gas escape is reported, in accordance with paragraph (2) of regulation 7, to the person conveying gas on the network who is responsible for preventing the gas escaping.
- (2) In this paragraph “relevant service” means—
- (a) the service required by regulation 7(1)(a),
 - (b) any service provided under regulation 7(1)(b), or
 - (c) a service provided for the purposes of regulation 7(3) or (8).
- 6.** Particulars to demonstrate that the duty holder has established adequate arrangements for passing and receiving information relevant to health and safety to and from other persons who have duties under these Regulations.
- 7.** Particulars of the arrangements the duty holder has established to enable the duty holder to comply with regulation 6 (co-operation).”.

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[View outstanding changes](#)

Changes and effects yet to be applied to :

- reg. 14(2)(a)(v) coming into force by [S.I. 2023/284 reg. 1\(2\)](#)