
STATUTORY INSTRUMENTS

2023 No. 416

The Supported Accommodation (England) Regulations 2023

PART 5

Policies for the protection of children and maintenance of records

Behaviour management policy and records

22.—(1) The registered person must prepare and implement a behaviour management policy setting out—

- (a) the approach to supporting children to maintain a reasonable standard of behaviour that reduces the risk of harm to, and supports the welfare and protection of, children and other individuals;
- (b) the expectations of children in relation to their behaviour, what will happen if those expectations are not met, and how the registered person will ensure that children know what those behaviour expectations are;
- (c) how appropriate behaviour is to be promoted in the premises providing supported accommodation;
- (d) how the registered person will deal with challenging behaviour, including—
 - (i) methods of de-escalation;
 - (ii) taking a proportionate approach to involving other authorities;
- (e) how the registered person will promote the development of positive and respectful relationships between children who are accommodated by the supported accommodation undertaking and staff;
- (f) the measures of restraint which may be used exceptionally in relation to children in the supported accommodation, bearing in mind that—
 - (i) restraint of a child is only permitted for the purpose of preventing injury to any person, including the child, or serious damage to the property of any person, including the property of the child;
 - (ii) restraint of a child must be necessary and proportionate.

(2) Where there is use of a measure of restraint (“the measure”) of a child in premises used for supported accommodation, the registered person must ensure that—

- (a) within 24 hours of the use of the measure, a record is made which includes—
 - (i) the name of the child;
 - (ii) details of the child’s behaviour leading to the use of the measure;
 - (iii) the date, time and location of the use of the measure;
 - (iv) a description of the measure and its duration;
 - (v) details of any methods used or steps taken to avoid the need to use the measure;

- (vi) the name of the person who used the measure, and of any other individual present when the measure was used;
- (vii) the effectiveness and any consequences of the use of the measure;
- (viii) a description of any injury to the child or any other person, and any medical treatment⁽¹⁾ administered, as a result of the measure;
- (b) within 48 hours of the use of the measure, the registered service manager, or a person who is authorised by the registered service manager to do so (“the authorised person”), has—
 - (i) spoken to the child about the measure;
 - (ii) signed the record, completed under sub-paragraph (a), to confirm it is accurate;
- (c) within five days of the use of the measure, the registered service manager or the authorised person adds to the record confirmation that they have spoken to the child about the measure to agree the accuracy of the report.

(1) Section 121 of the Care Standards Act 2000 defines “medical” as including surgical, and “treatment” as including diagnosis.