

## SCHEDULE 1

### Amendments to the GMS Contracts Regulations

#### **New telephone contract or arrangements**

9. After paragraph 2 of Schedule 3 insert—

**“New telephone contract or arrangement**

**2A.** The contractor must ensure that any new contract or other arrangement relating to telephone services used by—

- (a) patients to contact the contractor’s practice for a purpose related to the contract; or
- (b) any other person to contact the contractor’s practice in relation to services provided as part of the health service,

is with a supplier specified in the Advanced Telephony Better Purchasing framework<sup>(1)</sup>.”.

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(1) <https://buyingcatalogue.digital.nhs.uk/advanced-telephony-better-purchase>. Hard copies are available from NHS England, Quarry House, Leeds, LS2 7UE.