

## Schedules

### Schedule 1

#### Amendments to the National Health Service (General Medical Services Contracts) Regulations 2015

##### Telephone contract data

7. In Schedule 3 (other contractual terms)—
  - (a) in paragraph 2 (telephone services)—
    - (i) in sub-paragraph (1) after “telephone services” insert “(“relevant telephone services”);”;
    - (ii) after sub-paragraph (2) insert—
      - “(3) The contractor must ensure that any new contract or other arrangement relating to relevant telephone services is procured under the Advanced Telephony Better Purchasing Framework<sup>(1)</sup>.
      - (4) Where NHS England requires, the contractor must make available to NHS England, within such reasonable time frame as specified by NHS England, such information as specified by NHS England that is available to the contractor in relation to the handling of calls under relevant telephone services.”;
  - (b) omit paragraph 2A (new telephone contract or arrangement).

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(1) <https://digital.nhs.uk/services/digital-services-for-integrated-care/advanced-telephony-better-purchasing-framework/buyers-guide>. Hard copies are available from NHS England, Wellington House, 133-155 Wellington Road, London SE1 8UG.