
WELSH STATUTORY INSTRUMENTS

2005 No. 1816

The Social Housing Ombudsman (Wales) Regulations 2005

Description of individuals who may make a complaint

- 5.—(1) The persons who may make a complaint are:
- (a) a complainant;
 - (b) a person authorised by the complainant to act on behalf of the complainant; and
 - (c) if the complainant is not capable of authorising a person to act on their behalf, a person who appears to SHOW to be appropriate to represent a complainant.
- (2) It is for SHOW to determine any question of whether a person is entitled under this regulation to make a complaint.