
WELSH STATUTORY INSTRUMENTS

2010 No. 288

The Community Health Councils (Constitution,
Membership and Procedures) (Wales) Regulations 2010

PART V

The CHC Board

Complaints Procedure

33.—(1) The CHC Board must continue from the 1 April 2010 to make provision about the handling and consideration of complaints made about the exercise of any of the functions of a Council or the CHC Board.

(2) Should the CHC Board decide to amend the complaints procedure devised in accordance with paragraph (1), the CHC Board must first obtain the Welsh Ministers' approval of the new procedure before any changes or amendments are implemented.