Status:	This is	the ori	iginal ve	ersion	(as it was	origi	nally made)	. This
item of	legislat	tion is	currentl	v only	available	in its	original for	mat.

WELSH STATUTORY INSTRUMENTS

2014 No. 1794

The Social Services Complaints Procedure (Wales) Regulations 2014

PART 2

SETTING UP THE COMPLAINTS PROCEDURE

Duty to establish a complaints procedure

- **3.**—(1) Each local authority must make arrangements in accordance with these Regulations for the handling and consideration of complaints.
 - (2) The arrangements made in accordance with paragraph (1) must be in writing.