WELSH STATUTORY INSTRUMENTS

2014 No. 1795

The Representations Procedure (Wales) Regulations 2014

PART 3

SCOPE OF THE REPRESENTATIONS PROCEDURE

Matters excluded from consideration

- 11.—(1) A local authority is not required to deal with the following representations in accordance with these Regulations—
 - (a) a representation which is or has been investigated under any former representations procedure;
 - (b) a representation, the subject matter of which has previously been considered in accordance with arrangements made under these Regulations;
 - (c) a representation which is being or has been investigated by the Public Services Ombudsman for Wales; or
 - (d) a representation which is made orally, either in person, or on the telephone and is resolved to the satisfaction of the person who made the representation not later than the next working day after the day on which the representation was made.
- (2) Subject to paragraph (3), where a representation is made in respect of the matters referred to in paragraph (1) and the local authority determines that it is not required to deal with the representation, the local authority must as soon as reasonably practicable notify in writing the person who made the representation of its decision and the reason for its decision.
 - (3) Paragraph (2) does not apply to a matter specified in sub-paragraph (d) of paragraph (1).
- (4) Where a representation specified in paragraph (1) is part of, or is connected with, another representation which is not so specified, nothing in this regulation prevents that other representation being considered as a representation made under these Regulations.