THE SCHEDULE

Civil Sanctions

PART 4

Non-compliance penalties

Non-compliance penalties

- **24.**—(1) If a person fails to comply with a compliance notice or a third party undertaking, the regulator may serve a notice on that person imposing a monetary penalty (a "non-compliance penalty") in respect of the same offence, irrespective of whether a variable monetary penalty was also imposed in respect of that offence.
- (2) The amount of the penalty must be determined by the regulator, and must be a percentage of the costs of fulfilling the remaining requirements of the compliance notice or third party undertaking.
- (3) The percentage must be determined by the regulator having regard to all the circumstances of the case and may, if appropriate, be 100%.
 - (4) The notice must also include information as to—
 - (a) the grounds for imposing the non-compliance penalty;
 - (b) the amount to be paid;
 - (c) how payment must be made;
 - (d) the period in which payment must be made, which must not be less than 28 days;
 - (e) the right of appeal;
 - (f) the consequences of failure to make payment in the specified period; and
 - (g) any circumstances in which the regulator may reduce the amount of the penalty.
- (5) If the requirements of the compliance notice are complied with or a third party undertaking is fulfilled before the time set for payment of the non-compliance penalty, the penalty is not payable.

Appeals against non-compliance penalties

- **25.**—(1) The person on whom the notice imposing the non-compliance penalty is served may appeal against it.
 - (2) The grounds of appeal are—
 - (a) that the decision to serve the notice was based on an error of fact;
 - (b) that the decision was wrong in law;
 - (c) that the decision was unfair or unreasonable for any reason;
 - (d) that the amount of the penalty was unreasonable;
 - (e) any other reason.