
WELSH STATUTORY INSTRUMENTS

2019 No. 291

The Local Authority Adoption
Services (Wales) Regulations 2019

PART 10

Requirements on managers for ensuring the compliance of the service

Duty to ensure there are systems in place to record incidents and complaints

36. The manager must ensure that there are effective systems in place to record incidents, complaints and matters on which notifications must be made in accordance with regulation 29.

Duty to ensure there are systems in place for keeping of records

37. The manager must ensure that there are effective systems in place in relation to the records, which include systems for ensuring the accuracy and completeness of records which must be kept in accordance with regulation 28.

Duty to ensure policies and procedures are up to date

38. The manager must put suitable arrangements in place to ensure that the service provider's policies and procedures are kept up to date, having regard to the statement of purpose for the service.