
WELSH STATUTORY INSTRUMENTS

2019 No. 291

The Local Authority Adoption
Services (Wales) Regulations 2019

PART 9

Requirements on managers for ensuring effective oversight of the service

Engagement with individuals and others

- 35.**—(1) The manager must put suitable arrangements in place for obtaining the views of—
- (a) individuals,
 - (b) any representatives of those individuals,
 - (c) staff employed at the service, and
 - (d) any other local authority or local authority in England,
- on the quality of support provided and how this can be improved.
- (2) The manager must report on the views obtained so that these views can be taken into account by the service provider when making any decisions on plans for improvement of the quality of support provided by the service.