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WELSH STATUTORY INSTRUMENTS

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**2019 No. 291**

**The Local Authority Adoption  
Services (Wales) Regulations 2019**

**PART 2**

**General requirements on service providers**

**Requirements in relation to monitoring and improvement**

**6.—(1)** The service provider must ensure that there are effective arrangements in place for monitoring, reviewing and improving the quality of the service.

(2) Those arrangements must include arrangements for seeking the views of—

- (a) individuals;
- (b) any representatives, unless this is not appropriate or would be inconsistent with the individual's well-being;
- (c) any other local authority or local authority in England which has arranged for the provision of adoption support services by the service;
- (d) staff,

on the quality of the service and how this can be improved.

(3) When making any decisions on plans for improvement of the quality of the service, the service provider must—

- (a) take into account the views of those persons consulted in accordance with paragraph (2), and
- (b) have regard to the quality of service report prepared by the manager in accordance with regulation 39(4).