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WELSH STATUTORY INSTRUMENTS

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**2020 No. 595**

**The Health Protection (Coronavirus, Public Health Information for Persons Travelling to Wales etc.) Regulations 2020**

**PART 2**

Requirements to provide information to passengers

**Provision of information before booking and at check-in**

**3.—**(1) The operator of any international passenger service must provide the information specified in paragraph (2) as part of any facility managed by the operator by which a person—

- (a) may make a booking for travel on the service, or
- (b) may check-in for travel on the service.

(2) The information mentioned in paragraph (1)(a) is—

- (a) in the case of a facility provided online—
  - (i) a link to [www.gov.uk/uk-border-control](http://www.gov.uk/uk-border-control), and
  - (ii) a link to [www.gov.wales/coronavirus](http://www.gov.wales/coronavirus) along with a statement that the information found at that link contains the latest public health advice relating to coronavirus in Wales,

embedded in a prominent place so that the links are visible prior to a booking being made or check-in being completed;

- (b) in the case of a facility provided by telephone or face to face, an instruction—
  - (i) to read the information at [www.gov.uk/uk-border-control](http://www.gov.uk/uk-border-control), and
  - (ii) to visit [www.gov.wales/coronavirus](http://www.gov.wales/coronavirus) along with a statement that the information found at that link contains the latest public health advice relating to coronavirus in Wales;
- (c) in either case, a request to pass on the information mentioned in sub-paragraph (a) or (b) (as the case may be) to any person on whose behalf—
  - (i) a booking is being made, or
  - (ii) check-in is being carried out.

(3) Where the operator does not directly manage the booking or check-in process, the operator must take all reasonable measures to ensure that the person managing the process complies with paragraph (1) on the operator's behalf.

**Provision of information during journey**

**4.—**(1) The operator of an international passenger service must ensure that every passenger on the vessel or aircraft is provided with the statement set out in the Schedule during the journey to the port in Wales.

(2) The statement must be provided orally in Welsh, English and an officially recognised language of the country of departure.

**Exception from requirements of regulations 3 and 4**

**5.** Nothing in regulation 3 or 4 requires information to be provided to a person who, by virtue of age or mental capacity, is unlikely to be capable of understanding it.