

**Status:** This version of this provision is prospective.

**Changes to legislation:** There are outstanding changes not yet made by the legislation.gov.uk editorial team to The National Health Service (General Medical Services Contracts) (Wales) Regulations 2023. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

PROSPECTIVE

## SCHEDULE 3

### Other contractual terms

## PART 8

### Records, information, notifications and rights of entry

#### Provision of information to patients

**84.**—(1) The contractor must—

- (a) have an online resource,
- (b) provide the information specified in Schedule 4 digitally on the practice's online resource and ensure that a written practice leaflet containing the information specified in Schedule 4 is also available,
- (c) review the information provided in paragraphs (a) and (b) at least once every year, and
- (d) make its patients and prospective patients aware of the information contained on their practice's online resource or how they can access this information in a written practice leaflet.

(2) The contractor must make any amendments necessary to maintain the accuracy of the information on its online resource following—

- (a) a review under sub-paragraph (1)(c),
- (b) a change to—
  - (i) the address of any of the contractor's practice premises,
  - (ii) the contractor's telephone number,
  - (iii) the contractor's electronic-mail address (if made available on its online resource),  
or
  - (iv) any other stated means by which a patient may contact the contractor to book or amend an appointment, or to order repeat prescriptions for drugs, medicines or appliances.

#### Commencement Information

**II** Sch. 3 para. 84 in force at 1.10.2023, see [reg. 1\(2\)](#)

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**Changes and effects yet to be applied to :**

- Sch. 3 para. 84 coming into force by [S.I. 2023/953 reg. 1\(2\)](#)

**Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:**

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- Sch. 3 para. 16(3) inserted by [S.I. 2023/1421 reg. 18\(b\)](#)
- Sch. 5 para. 2(2)(a)(iv)(aa) omitted by [S.I. 2023/1421 reg. 20\(d\)](#)
- Sch. 5 para. 2(2)(a)(i)(aa) word substituted by [S.I. 2023/1421 reg. 20\(c\)](#)